



MOUNTAINCREEK

Program Information and Guidelines

Credit and Refund Policy

- All 5 Trip lift/lesson cards, 5 trip rental cards and Season Passes are non-transferable (to other people or to other seasons) and non-refundable. Please consider this before making a purchase.
- You can purchase the "SNOW Guarantee" product to protect your season pass purchase ONLY. Further info can be found at www.mountaincreek.com, along with season pass benefits.

Lift/lesson cards

- Five trip lift/lesson cards are pre-programmed giving members direct access to the lift and complimentary lessons on prescheduled club trip dates. **You MUST buy a five-trip rental card ALSO if you need equipment.**
- If a club member misses a trip, it can be made up, if used within the parameters of the card, (Ex: weekday Monday-Friday lift/lesson and rental cards can only be used Monday-Friday non-holiday).
- **Holiday periods are Dec. 23 - Jan. 1, 2024; Jan. 13-15, 2024, Feb 5-6 (no Red Tail Lodge access); Feb 17-20, 2024.**

Lessons

- Lessons apply to student season passes and lift/lesson cards and are available on the scheduled trip dates of the groups visit.
- This gives complimentary access to our Terrain Based Learning™ skills area for self-guided lesson and dedicated instructors.

Rental Equipment Cards

- **You MUST purchase a 5-trip rental card if you need equipment. You must ALSO purchase a 5-trip lift/lesson card along with the rental card. The lift portion of the card is to be on property. We do not offer seasonal rentals.**
- All rental equipment must stay on property and may not be removed for any reason. It is the responsibility of each renter to return rental equipment at the end of every visit in good working order. Failure to return rental equipment will result in a charge to the credit card used for purchase on your rental order for the full cost of the equipment.
- Complimentary helmet and damage insurance is included with equipment rental.

Lockers and Storage of Personal Items

- Lockers can be found in the Red Tail Lodge and at South Lodge.

Free Ski & Board Check

- We offer FREE SKI & BOARD CHECK, to all guests, at the base of both Vernon and South Peaks where you will also find an abundance of ski racks to lock up your equipment (locks can be purchased in the retail shop).
- Please advise your child to secure all equipment as we are not responsible for theft.
- If equipment is lost, please visit website at www.mountaincreek.com and enter "lost and found" in the chat window.

New Jersey's Ski & Snowboard Helmet Law

- New Jersey State Law requires all ski & snowboard participants age 17 & under to wear ski/snowboard helmets while on trails and lifts.
- It is the responsibility of the parent, legal guardian, or supervising adult to ensure that helmets are provided and worn. Mountain Creek recommends helmets for ALL skiers and snowboarders regardless of age.
- Skiers and snowboarders are encouraged to educate themselves on the benefits and limitations of helmet use.
- For complete information on the New Jersey Ski & Snowboard Law visit: www.mountaincreek.com/helmetlaw.

Replacement Card Policy

- Lost Trip Cards or Season Passes must be reported to staff immediately. They will be replaced once for free.

Cashless Resort

- Mountain Creek is a fully cashless resort. We accept Apple Pay, Google Pay, debit, credit or gift card from Visa, MC, Amex or Discover.

Receiving your pass(es):

- You must bring a copy of your receipt/barcode for scanning to receive your pass on your first visit. An electronic copy or paper copy is acceptable.

THANK YOU FOR BEING A PART OF THE AFTER SCHOOL PROGRAM!!! WE LOOK FORWARD TO SEEING YOU THIS WINTER!!!